



DEPARTMENT OF GENERAL SERVICES
Procurement Division

November 30, 2004

RE: RFP DGS-2053 Addendum #1

TO ALL INTERESTED BIDDERS:

Revised RFP pages reflecting Addendum #1 to RFP DGS-2053 are provided in a separate file. This addendum makes changes or corrections to the following RFP Sections:

SECTION 1

- Section 1.2.4. General CALNET II Approach (Section 1, page 5): Redefined CALNET II transition timeline in last sentence of 6th paragraph.
- Section 1.5. Key Action Dates (Section 1, page 9): Added Item 5 and changes dates for items 4, 6, and 7.
- Section 1.5. Key Action Dates, footnote 5 (Section 1, page 10): Changed reference to date of Administrative Order 04-03 from 3/5/05 to 3/5/04.

SECTION 3

- Section 3.3. Service Types (Section 3, page 2): Modified URL references for CALNET II RFI, RFI Section 3, RFI Table A, and RFI Table B.

SECTION 4

- Section 4.4. Required Network Services (Section 4, page 5): Modified language to reflect VoIP as a Mandatory-Optional service as detailed in the RFP Section 6 and corrected the names of the alternate technologies addressed in Section 6.8.

SECTION 6

- Section 6.3.10. 900 Services (M-O) (Section 6, page 16): Changed classification of this item from (M) to (M-O).
- Section 6.3.14 Advanced Call Routing (Section 6, pages 23, 24, and 25): Changed Intelligent Call Routing to Advanced Call Routing.
- Section 6.3.15 EDD Advanced Call Routing (Section 6, pages 25, 26, and 27): Changed EDD Intelligent Call Routing to EDD Advanced Call Routing.
- Section 6.4.10 Consolidated Services (Section 6, pages 59 and 60): Changed classification of this item from (D) to (MO) and qualified requirements in Table 6.4.10a to include equivalent functionality.

- Section 6.6.1. WAN Backbone Design (Section 6, page 65): Changed “voice” to “data” in two places.
- Section 6.6.1. WAN Backbone Design (Section 6, page 66): Modified “Backward Compatibility” description.
- Table 6.6.2.4a Data Transmission Services – Carrier DS3 Service and Features (Section 6, page 73): Deleted expedite option.
- Table 6.6.2.6a Extended Carrier Services – (Section 6, page 76): Deleted expedite option.
- Section 6.6.7.2b ATM Features (Section 6, pages 92 and 93): Deleted the nationwide availability requirement in two places.
- Section 6.6.7.4a Extended Frame Relay Features (Section 6, page 95): Deleted expedite option.
- Section 6.6.7.6 Extended ATM (Section 6, page 99): Added nationwide service availability.
- Section 6.6.7.6 Extended ATM (Section 6, pages 100 and 101): Changed table numbers from 6.6.7.7 to 6.6.7.6.
- Section 6.8.1.2. Premises Based Fully Managed VoIP Design Model (Section 6, page 114): Added heading number to this section.
- Section 6.12.2. Fraud Management System (Section 6, page 151): Changed 27x7 to 24x7.
- Section 6.12.4.1. DGS/TD Audits (Section 6, pages 153 and 154): Added new sentence to second paragraph that describes requirement to maintain records for possible audit for a minimum of four years after final payment.
- Section 6.15.2. List of Services Covered by Service Level Agreements (Section 6, page 166): Added reference to requirements of Table B-2.
- Section 6.15.2. List of Services Covered by Service Level Agreements (Section 6, page 168): Changed “Business Rate ISDN” to “Basic Rate ISDN”.
- Section 6.15.4. Table A - Data Service Level Agreements (Section 6, pages 173-175, 179-182): Modified objective language for Tier 1 and Tier 2.
- Section 6.15.5. Table B - Voice and Line-Side Service Level Agreement (Section 6, pages 184-188): Modified Immediate and Monthly Objectives.
- Section 6.15.9. Service Installation Intervals (Section 6, page 203): changed “Business Rate ISDN” to “Basic Rate ISDN”.
- Section 6.17. Management Tools and Reports (Section 6, page 218): Added network monitoring to first bullet.

- Section 6.17.3. Client Trouble Ticket Reporting and Tracking System (Section 6, page 220): Deleted reference to E9-1-1.

SECTION 7

- Table 6.3.3 Long Distance Calling (Section 7, page 6): Changed “minute” to “second” in the first line and corrected typographical error in second paragraph.

APPENDIX B

- Appendix B, Section 14.a. Inspection, Acceptance and Rejection (Appendix B, page 6): Changed retention period from three years to four years.
- Appendix B, Section 28. Contract Modification (Appendix B, page 15): Added provision for Contract modification in the event of a Contractor name change.
- Appendix B, Section 33.a. Examination and Audit (Appendix B, page 18): Changed records retention period from three years after final payment to four years after final payment.
- Appendix B, Section 61. Invoices and Payment (Appendix B, pages 34 and 35): Added description of need for name change amendment to Contract in order to pay invoices.

The above synopsis is a summary; please read the entire text of each change. Changes are indicated by a horizontal or vertical line in the right margin. A horizontal line indicates that text has been removed. A vertical line means text has been added or text has been changed. Please replace the RFP pages with the pages included in this addendum. When this addendum is posted on the CALNET II RFP web site, Sections 1,3,4,6,7, and Appendix B will be updated with these changes.

Please send any questions to me via e-mail.

Sincerely,

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